

TRAVEL HOUSE

# Travel Consultant

If you have a passion for travel and you care about making customers happy, we want you to join us and help you realise your full potential as a member of the Travel House team.

Travel House is a large independent travel agency based in Wales and we are looking to recruit either a full or part time Travel Consultant to join our team.

Providing excellent customer service and sales engagement, you will be dealing with both direct customers and assisting our retail network in securing our customers their dream holiday. You will be an expert in your field with previous experience of working with retail travel. Working in a fast paced environment and will need to have the ability to promote and recommend travel destinations, ensuring that the customer's needs and considerations are taken into account at all times.

Reporting to the Branch Manager, you will have the opportunity to maximise sales through promotion of the Company's extensive range of travel products.

Previous experience in this field would be an advantage.

If you possess the following skills: -

- Extensive industry knowledge, Ideally from a retail travel sales background
- Attention to detail
- Customer focused
- Used to working in a target driven environment
- Have the ability to learn and display excellent product knowledge of the products that we have on offer
- Excellent communication skills both verbal and written
- Good IT Skills
- Ability to work to tight deadlines
- Pleasant and approachable

If you feel that you have the essential skills and experience to match this role please submit your CV to [recruitment@swansea.com](mailto:recruitment@swansea.com), please remember to include your contact details.